Sawyer filters offer the highest level of filtration available, therefore they are removing more seen and unseen particulates than most people are used to filtering. Even water that looks sparkling clear can actually be loaded with very fine particulates. The Sawyer squeeze pouches are rugged but not indestructible. They can tear as a result of too much pressure being applied which happens when one tries to force water through the filter too fast or when the filter needs cleaning and is creating more resistance.

TIPS FOR BETTER RESULTS:

1. Do not squeeze the pouch too hard or wring the pouch.

2. Backwash the filter more often and with more force. Bring the light weight cleaning plunger on your trip, especially if it’s a multi-day trip. It is important that the first backwash is strong so that it cleans out all of the fibers rather than creating paths of least resistance. With turbid or muddy water, after backwashing push water forwards through the filter with the cleaning plunger to help loosen up any dirt that could be trapped between the fibers or still inside the filter casing, then repeat backwashing until water flows through clear.

3. Do not over-tighten the filter on the pouch. Over-tightening can cause the o-rings to embed into the threads or lodge into the opening of the pouch. If the o-ring is out of place the filter may not have a tight seal and water could leak out of the bottom of the filter.

4. If your filter is slow or plugged, try backwashing rigorously with hot water (no hotter than 140F/60C). You may need to repeat this several times to unplug the filter. If this doesn’t return the flow to like new, you may have a calcium buildup in the fibers. Soak in vinegar for ½ hour followed by rigorous backwashing with hot water (no hotter than 140F/60C). Repeat until the flow returns to normal – it may take several times to get it all the way clean again.

5. Do not freeze your filter. The filter is safe from freezing temperatures if it has never been used. However after the fibers are wet there is no definitive way to tell if a filter has been damaged due to freezing. Sawyer recommends replacing your filter if you suspect that it has been frozen. If you are in freezing temperatures, we recommend that you store your filter in your pocket or close to your person so that your body heat can prevent freezing.

6. With all new technology, it takes time to learn how to best use it. Until the perfect balance of force and cleaning is learned, we recommend bringing a backup pouch on your trip.

7. Do not over-chlorinate when sanitizing the filter it will harm the fibers. One pouch capful of bleach to a pouch of water is all that is needed.

Instructions for regular care as well as long term storage are printed directly on the squeeze pouches. For instructional videos, FAQ’s, and the latest information and updates always check out www.sawyer.com.